Job Description: Outside Golf Services

SUMMARY

Members of the Outside Service Team are responsible for ensuring exceptional, first-class service for our guests. Outside Service Team Members must give a positive first impression of the golf course as well as contribute to maintaining a functional course through guest assistance, cleaning of golf carts, and other appointed tasks.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Equipment Drop Attendant
- Driving range maintenance and practice ball retrieval
- Initiates contact with guests with a robust welcome and the willingness to assist.
- Washing and re-stocking carts.
- Manage water coolers and trash bins throughout the golf course.
- Daily maintenance and fueling of golf cart fleet.
- Must effectively communicate all pertinent information amongst their team members and supervisory staff regarding daily operations**.**

QUALIFICATIONS, EDUCATION AND/OR EXPERIENCE

- Ability to work well under pressure and balance multiple priorities and assignments.
- Must be highly service focused with a desire to engage with guests.
- Demonstrated initiative – ability to think, work, and make decisions to solve guest concerns based on sound judgment.
- Must be comfortable working in a fast-paced environment where continuous improvement is expected.
- Must be able to consistently achieve high work standards, attention to detail, accuracy, and timeliness a must.
- High school diploma or G.E.D. or two years' experience in a similar customer service environment.
- Ability to respond to common inquiries or complaints from guests, team members, or supervisory personnel.
- Ability to define problems and develop a course of action.

WORK ENVIRONMENT

The work environment characteristics described here are representative of those a team member encounters while performing the essential functions of this position. Reasonable accommodation may be made to enable individuals with disabilities to perform the essential functions.

- Lift, reach, bend, twist, push, pull, squat, grasp and use arm-hand coordination on a consistent basis.
- Ability to lift 50 pounds occasionally.
- Be able to work weekends and holidays, mornings, and evenings as business demands.
- Must be able to stand for up to four hours.

COMPENSATION

- $15 to $18 per hour
- Staff Uniform
- Free golf (with some restrictions)
- Clubhouse discounts